

INOC-DBA

Hotline Phone System

aka. *“The AS Number Phone”*
Presentation at RIPE 50

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What's it About?

- INOC-DBA: Inter-NOC Dial-by-ASN
- Global Voice-over-IP hotline phone system, directly interconnecting NOCs and SIRTs within carriers, ISPs, exchange points, and vendors.

How does it work?

- If you just dial an Autonomous System Number, it'll ring a predefined group of phones within that AS. (example: **42**)
- If you dial an ASN and an extension number, it'll ring the phones belonging to that person. (example: **42*WEW**)
- Also, well-known extensions for NOC, abuse, routing, SIRT, et cetera.

How does it work?

- SIP is similar to Dynamic DNS.
 - Pick up an address via DHCP or statically
 - Download config from preconfigured server
 - Register current IP address with a SIP Registry
 - Registry transfers IP address to SIP Proxies
 - When someone calls your phone, they do a dialed-number-to-IP-address lookup against the proxy
 - Then their phone contacts yours directly.

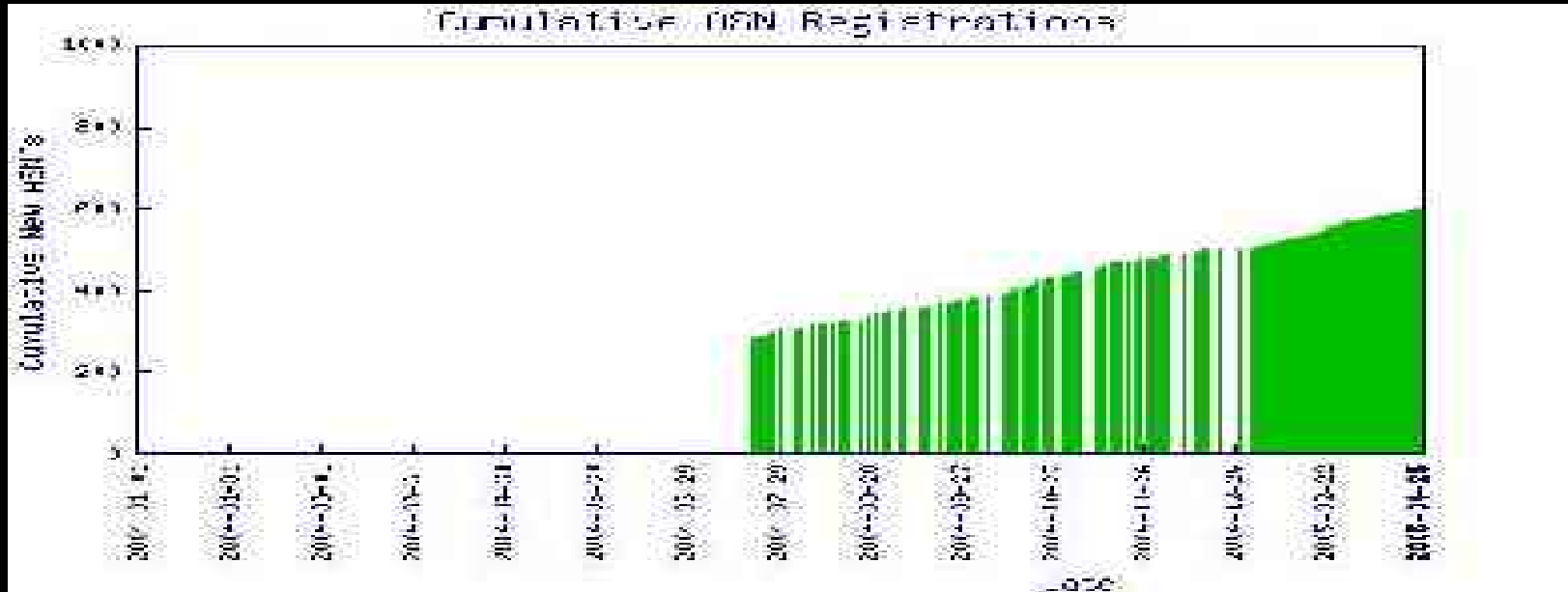
What is new since September

- The provisioning system has been updated
 - New user registration is largely automated
 - Some user GUI issues remain
 - User processes are not our priority
 - Assumption is INOC DBA users have more clue
 - SIP forwarding to sip:nnn@foo.bar now operational
 - People can now forward calls to their various SIP devices on other networks
 - New Documentation on the web

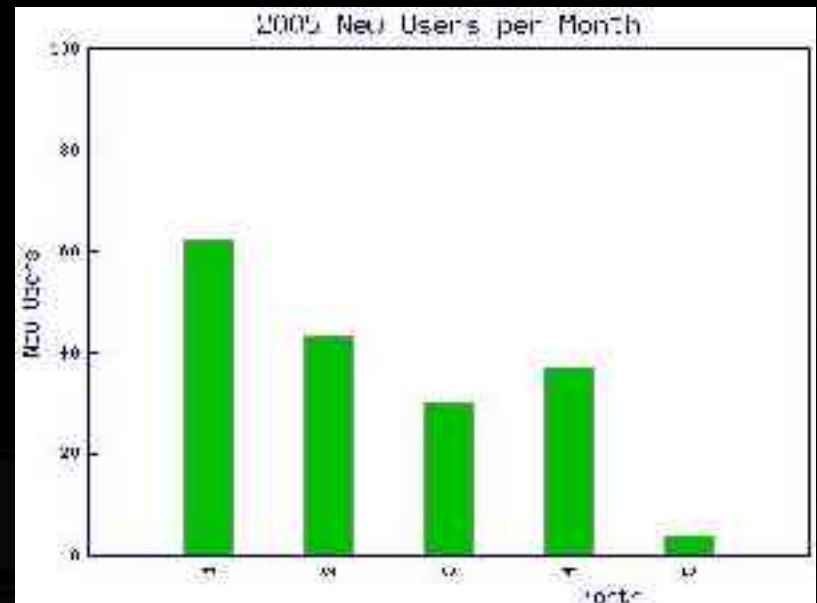
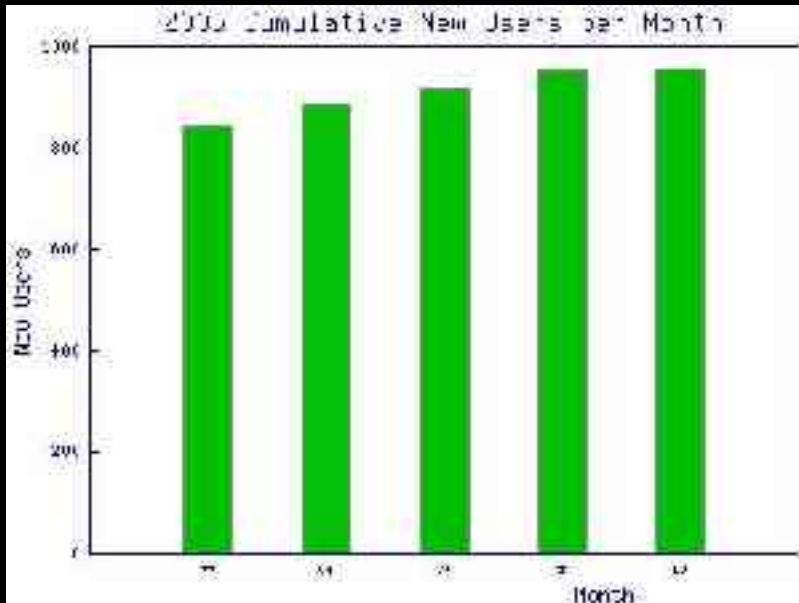
What has not happened

- Authentication
 - Each time we make up our mind more users request for delays
 - I think we'll wait for a while before we do mandatory authentication
- Automatic AS only dialing is not done
- Role accounts (but made easier to deal with call forwarding)
- Upgrade to newer software image for the 7960s

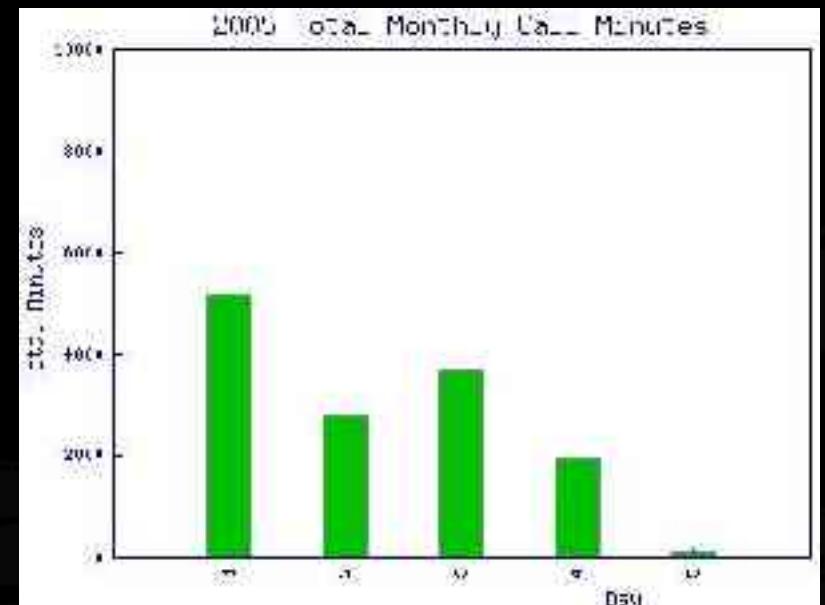
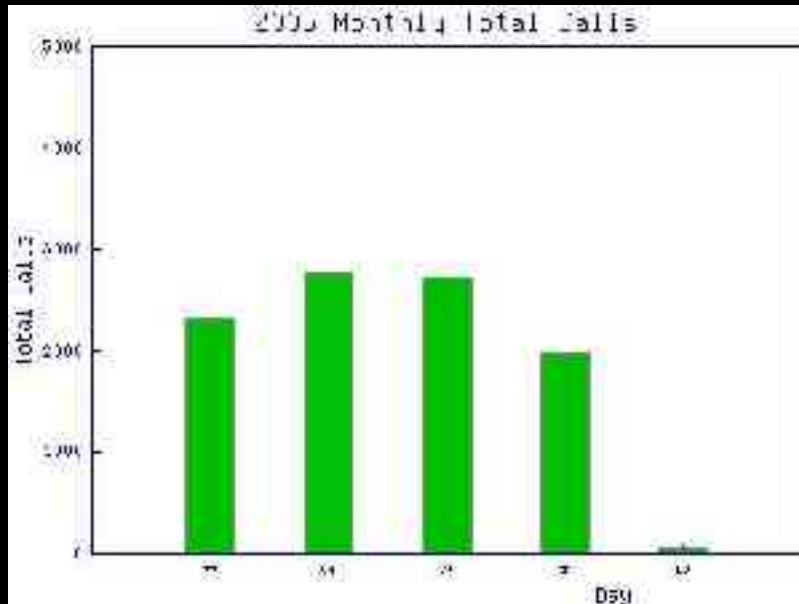
Cumulative ASN Registration



New Users



Monthly Total Calls



Stats also available online

- <https://www.pch.net/inoc-dba/user/stats/index.html>
- Further stats on end to end call quality is now available, but graphical interpretation not yet available.

Future activities

- To support NAT or not is still a question
 - Still an open question
- SIP Anycast
 - We are not yet anywhere close to implementing this, simply because we cannot make it work.
 - Inputs are appreciated. We use SER as our SIP Proxy.

Current Issues

- Supporting new varieties of Phones
 - I don't have physical access to all varieties of phones..
- Routing Outage combined with the PAIX Switch outage took the server offline often in the past week. We are looking at creating a fall-back server. Most phone I have seen support a primary and secondary SIP Proxy.

How to Participate

- With your own phones:

We need your contact info and ASNs.

<http://www.pch.net/inoc-dba/> has 'New User' section

- With phones from us:

We need your contact and shipping address, ASNs, and extension number.

But frankly, it's a long wait.

Questions / Open Mike

More Information

- General information:
<http://www.pch.net/inoc-dba/>
- Mailing-list archive:
<http://www.pch.net/resources/discussion/inoc-dba/archive/>
- Who's participating:
<http://www.pch.net/inoc-dba/directory/>

Exchanges

LINX
PAIX
Equinix
AMS-IX
MAEs
SD-NAP
LAIIX
NSP-IXP2
NOTA
OIX

Carriers

Sprint
C&W
Genuity
Verio/NTT

SBC
AOL/T-W
RCN
TDS

Associations

ARIN
APNIC
RIPE/NCC
ICANN
ISC

Is it Difficult to Set Up?

